



Our Automation. Your Liberation.™

Kaseya Third Party Integration Program

Program Guide

The Kaseya Third Party Integration Program was created in order to provide a formalized process for third party organizations to integrate their applications and solutions into the Kaseya IT Automation Framework.

The goal is to expand the functionality, capability and overall improvement of IT Service Delivery. Through a single pane of glass, third party applications can be utilized without having to leave the Kaseya User Interface.

Our long term goal is to create an active ecosystem around and within Kaseya. Together we can improve overall service and it's delivery, and in turn, improve the systems management. We want to encourage new ideas and new ways to improve and innovate. We want to get better, with you.

Apply today to get access to the tools and resources you need to successfully develop your applications into Kaseya and extend overall core functionality. As a Program Participant, your product will be listed on the Kaseya Third Party Integration Website directory, which reaches thousands of customers and prospects worldwide.

This worldwide program welcomes all organizations to apply. Whether you have a custom add-on solution or a complete stand-alone software solution, you will receive all of the tools and resources necessary to integrate your solution with Kaseya.

This Program Guide will outline the details of the Kaseya Third Party Integration Program. For more information on this program email us at thirdparty@kaseya.com.

Program Eligibility

This is a free-of-charge program. We welcome all that are interested in integrating into Kaseya. We do reserve the right approve program participants. Program Participants must complete the following requirements:

- Complete a formal application and submit for approval
- Agree to the Third Party Integration Program Terms and Conditions
- Sign the Third Party Integration Agreement

Program Participant Benefits

Program participation provides the opportunity to integrate your solution into the Kaseya Framework. Kaseya Third Party Integration Program Participants receive:

- Kaseya Third Party Integration Kit, which includes Not-For-Resale Kaseya Virtual System Administrator (VSA) licenses, Add-on Module licenses, Integration Examples, Documentation and Online Assistance.
- Potential opportunity to participate in future Kaseya Beta/Early release programs.
- Participation in regularly scheduled meetings to discuss the latest trends, Kaseya features and functionality and future marketing plans.
- Access to training, support, and the Kaseya Connections Community.

The Kaseya Connections Community

We believe it is essential to have a place for Third Party Integrators to congregate, ask questions, talk about trends, share successes and communicate best practices. This is central to the belief in the Kaseya Ecosystem. We have created a synergistic environment where the possibilities are endless.

Well the Kaseya Connections Community is the central place to connect with Kaseya and Kaseya Users.

Through the Kaseya Connections Community, you

will find:

- Training Materials
- User Forums
- Blogs
- Customer inquiries and desired new functionality
- Kaseya News and announcements
- Access to the most up-to-date information about the Third Party Integration Program.

The Kaseya Connections Community is the place where Kaseya Customers, Partners and Industry experts come to share information and learn together. They are folks just like you, so... join in, participate, educate and learn!

[Visit the Kaseya Connections Community](#)

Program Guidelines

The Kaseya Third Party Integration Program is free-of-charge for those accepted into the program. It is our goal to provide everything you need to successfully integrate your solution.

Participants will receive access to the extensive Kaseya on-line training curriculum and online e-support.

Participants are encouraged to complete the integration within a six months time frame. All sales and marketing planning should be conducted in parallel to the integration activities.

Support

Customers: All support requirements are the responsibility of the respective product owner. Each Organization will field their own respective inquiries and support issues.

Training: Together we will share support contacts and support processes and educate staff accordingly. Program Participants are requested to provide a set of training materials for Support Audiences and to post common support articles on the Kaseya Community.

Changes to the Kaseya Third Party Integration Program

Kaseya reserves the right to make changes to the Program at any time, and at our own discretion. Kaseya may also provide or withhold any benefits outlined within the Program Guide.

Legal

Please refer to Kaseya Program Agreement for all Legal notices and terms.

Termination of Participation

Kaseya reserves the right to take appropriate steps and restrict access to benefits and/or terminate participation.